

Work placement student feedback survey

It's important that both Registered Training Organisations (RTOs) and service providers monitor and evaluate work placements, so they continue to improve over time. Capturing structured post-placement feedback from students, service provider staff and training provider staff will help you understand what's working well and what could be improved.

It's best practice for student feedback to be shared openly between service providers and RTOs, and for parties to discuss and document opportunities for improvement and action to be taken. Service providers and RTOs should also seek feedback from their own work placement staff, to inform a debrief between the parties.

Below are some suggested questions to ask in a student survey at the end of a placement.

Student feedback survey questions

Your feedback is important to both your training provider and work placement employer because it helps improve work placements for future students and improve training overall.

All feedback is kept strictly confidential.

Please complete this survey form to the best of your ability by providing honest and constructive feedback.



| Placement details | |
|---|---------------------------------------|
| Student name (optional) | |
| Qualification Certificate III in Individual Support | Certificate III in Individual Support |
| Organisation name and site location | |
| Placement length | |
| Placement dates | |
| Workplace supervisor/s | |
| Workplace buddy/s | |
| Workplace manager | |

Rate the extent to which you agree or disagree with the following statements:

| Before placement - preparation by your training provider | Strongly agree | Agree | Undecided | Disagree | Strongly disagree | N/A |
|---|----------------|-------|-----------|----------|-------------------|-----|
| My training prepared me well for my work placement. | | | | | | |
| I felt involved in developing my workplace learning plan. | | | | | | |
| Please comment on any areas in which you didn't feel adequately prepared for the placement by your training provider. How could this be improved? | | | | | | |
| Before placement - preparation by your work placement employer | Strongly agree | Agree | Undecided | Disagree | Strongly disagree | N/A |
| The information I received from the employer before my first day was helpful. | | | | | | |
| The workplace orientation and induction prepared me well for my placement. | | | | | | |
| Please comment on any areas in which you didn't feel adequately prepared for the placement by the employer. How could this be improved? | | | | | | |



Rate the extent to which you agree or disagree with the following statements:

| During placement – support from the employer | Strongly agree | Agree | Undecided | Disagree | Strongly disagree | N/A |
|--|----------------|-------|-----------|----------|-------------------|-----|
| Work tasks and expectations were made clear to me. | | | | | | |
| The work tasks and learning experiences supported my learning objectives. | | | | | | |
| I had sufficient access to equipment and documentation to complete my work. | | | | | | |
| There was sufficient variety in the residents / clients I interacted with. | | | | | | |
| I received enough guidance to complete my daily work tasks. | | | | | | |
| I received enough informal feedback. | | | | | | |
| I was able to access my supervisor when needed. | | | | | | |
| The feedback I received from my supervisor was constructive and helpful. | | | | | | |
| My logbook and other materials were completed promptly. | | | | | | |
| I felt welcomed and valued during my placement. | | | | | | |
| Please comment on any ways in which support from the employer could be improved. | | | | | | |



| During placement – support from your training provider | Strongly agree | Agree | Undecided | Disagree | Strongly disagree | N/A | |
|---|----------------|-------|-----------|----------|-------------------|---------------|----|
| I felt supported by my training provider. | | | | | | | |
| I understood the assessment process. | | | | | | | |
| I was able to access my trainer or assessor when needed. | | | | | | | |
| Please comment on any ways in which support from your training provider could be improved. | | | | | | | |
| General feedback | | | | | | Rating | |
| On a scale of 1 – 10 (with 1 being very poor and 10 being excellent), how would you rate your placement experience? | | | | | | | |
| What's the main reason for your rating? | | | | | | | |
| | | | | | | Yes | No |
| Would you recommend this placement host to another student? | | | | | | | |
| Would you consider working for this employer in the future? | | | | | | | |
| Are you still committed to working in the industry? | | | | | | | |
| Do you have any other comments or suggestions to make about the work placement experience? | | | | | | | |

