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Fact Sheet:
Regulation of Vocational Education and Training

The provision of Vocational Education and Training is regulated by the Australian Skills Quality Authority (ASQA) or a state regulator in Victoria or Western Australia. Registered Training Organisations (RTOs) must be registered with the relevant regulator to deliver nationally recognised VET training and qualifications. RTOs are required to comply with the Standards for Registered Training Organisations (RTOs) 2015 and deliver training and assessment as set out in the relevant industry training package.

The qualification details for the Certificate III in Individual Support (CHC 33015) are part of the Community Services Training Package.

ASQA publishes the Users' guide to Standards for RTOs 2015 to help RTOs and other stakeholders understand the standards expected of RTOs. Of particular interest to service providers is the requirement that RTOs engage with industry. The Users' Guide also advises how RTOs must conduct effective assessment and use other parties to collect assessment evidence.

ASQA publishes certain regulatory decisions and notices about RTOs on its website, including administrative sanctions, conditions and rejections.

The national register, www.training.gov.au, maintains a complete list of RTOs, including those registered to deliver the Certificate III in Individual Support. The national register includes information about the decisions and notices made by regulators.

The Australian Government also operates My Skills, which is designed to help consumers choose courses and training providers that best suit their needs. It's a national directory of VET organisations and courses, with functions to search for and compare VET courses and training providers.

For more information about how the VET sector operates, refer to ASQA's VET sector overview.